

# Package ‘seeclickfixr’

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**Type** Package

**Title** Access Data from the SeeClickFix Web API

**Version** 1.1.0

**BugReports** <https://github.com/justindbk/seeclickfixr/issues>

**Depends** R (>= 3.1.2)

**LazyData** true

**Description** Provides a wrapper to access data from the SeeClickFix web API for R. SeeClickFix is a central platform employed by many cities that allows citizens to request their city's services. This package creates several functions to work with all the built-in calls to the SeeClickFix API. Allows users to download service request data from numerous locations in easy-to-use dataframe format manipulable in standard R functions.

**License** GPL-3

**Imports** jsonlite, RCurl

**NeedsCompilation** no

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**Repository** CRAN

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 get\_city\_issues

*Query all issues in a given location*


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### Description

Returns all issues in the specific location, specified either by coordinates or by name/address.

### Usage

```
get_city_issues(city=NULL, lat=NULL, long=NULL, status =
"open,acknowledged,closed,archived", limit = 100)
```

### Arguments

city	A written description of the location for which issue types should be returned. If city is specified, lat/long should not be.
lat	Latitude of coordinates, specified instead of city.
long	Longitude of coordinates, specified instead of city.
status	Which status types of issues should be returned. Separate statuses should be separated by commas without spaces. Available options are open, acknowledged, closed, and archived. Default is all.
limit	Number of items to return. Defaults to 100.

### Value

issue_id	Unique ID number for the given issue
status	Status of the issue (open/closed)
summary	Summary of the status for the issue
description	Text description of the issue as reported
rating	Importance rating of the issue
lat	Latitude of the issue as reported
lng	Longitude of the issue as reported
issue_address	Address of the issue as reported
created_at	Date and time when issue report was created
acknowledged_at	Date and time when issue report was acknowledged by city
closed_at	Date and time when issue report was closed by city
reopened_at	Date and time when issue report was reopened, if it was
updated_at	Date and time when issue report was last updated
shortened_url	Shortened URL of the issue report
video_url	URL for the video of the issue, if provided

image_full	Image of the issue as reported
image_square_100x100	Square version of the image of the issue
representative_image_url	A representative image of the issue, if no actual image was submitted
issue_type	Type of issue
url	URL to the report of the issue
html_url	URL to the report of the issue in HTML format
comment_url	URL to the comments on the issue
flag_url	URL to the flag for the issue
close_url	URL to the closing report of the issue
open_url	URL to the opening report of the issue
reporter_id	Issue reporter's unique ID number
reporter_name	Name of the issue reporter
reporter_wittytitle	Username/witty name of the issue reporter
reporter_role	Issue reporter's role in the city, if any
reporter_civicpoints	Number of civic points the issue reporter has, if any
reporter_avatar_full	Chosen avatar of the issue reporter
reporter_avatar_square	Square version of the avatar

**See Also**

[get\\_specific\\_issue](#)

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get\_issues\_by\_date      *Query information about issues within a date-time range.*

---

**Description**

Returns all issues within a date-time window in the specified location, specified either by coordinates or by name/address.

**Usage**

```
get_issues_by_date(city, after =
Sys.time() - 86400, before = Sys.time(), status =
"open,acknowledged,closed,archived", limit = 100)
```

**Arguments**

<code>city</code>	A written description of the location for which issue types should be returned. If city is specified, lat/long should not be.
<code>after</code>	Beginning of time window from which issues should be returned. Specified in POSIX date-time format. Defaults to 24 hours prior to system time.
<code>before</code>	End of time window from which issues should be returned. Specified in POSIX date-time format. Defaults to system time.
<code>status</code>	Which status types of issues should be returned. Separate statuses should be separated by commas without spaces. Available options are open, acknowledged, closed, and archived. Default is all.
<code>limit</code>	Number of items to return. Defaults to 100.

**Value**

<code>issue_id</code>	Unique ID number for the given issue
<code>status</code>	Status of the issue (open/acknowledged/closed)
<code>summary</code>	Summary of the status for the issue
<code>description</code>	Text description of the issue as reported
<code>rating</code>	Importance rating of the issue
<code>lat</code>	Latitude of the issue as reported
<code>lng</code>	Longitude of the issue as reported
<code>issue_address</code>	Address of the issue as reported
<code>created_at</code>	Date and time when issue report was created
<code>acknowledged_at</code>	Date and time when issue report was acknowledged by city
<code>closed_at</code>	Date and time when issue report was closed by city
<code>reopened_at</code>	Date and time when issue report was reopened, if it was
<code>updated_at</code>	Date and time when issue report was last updated
<code>shortened_url</code>	Shortened URL of the issue report
<code>video_url</code>	URL for the video of the issue, if provided
<code>image_full</code>	Image of the issue as reported
<code>image_square_100x100</code>	Square version of the image of the issue
<code>representative_image_url</code>	A representative image of the issue, if no actual image was submitted
<code>issue_type</code>	Type of issue
<code>url</code>	URL to the report of the issue
<code>html_url</code>	URL to the report of the issue in HTML format
<code>comment_url</code>	URL to the comments on the issue
<code>flag_url</code>	URL to the flag for the issue

close_url	URL to the closing report of the issue
open_url	URL to the opening report of the issue
reporter_id	Issue reporter's unique ID number
reporter_name	Name of the issue reporter
reporter_wittytitle	Username/witty name of the issue reporter
reporter_role	Issue reporter's role in the city, if any
reporter_civicpoints	Number of civic points the issue reporter has, if any
reporter_avatar_full	Chosen avatar of the issue reporter
reporter_avatar_square	Square version of the avatar

**See Also**

[get\\_issues\\_by\\_type](#) [get\\_city\\_issues](#)

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get\_issues\_by\_type      *Query information about issues of a certain type or types.*

---

**Description**

Returns all issues of a given type or types in the specified location, specified either by coordinates or by name/address.

**Usage**

```
get_issues_by_type(city, issue_type,
status = "open,acknowledged,closed,archived", limit = 100)
```

**Arguments**

city	A written description of the location for which issue types should be returned. If city is specified, lat/long should not be. Make sure to use same spelling/capitalization of city as it appears in the 'url_name' field returned by list_places()
issue_type	Type of issues which should be returned. If multiple types, they should be separated by commas and without spaces.
status	Which status types of issues should be returned. Separate statuses should be separated by commas without spaces. Available options are open, acknowledged, closed, and archived. Default is all.
limit	Number of items to return. Defaults to 100.

**Value**

<code>issue_id</code>	Unique ID number for the given issue
<code>status</code>	Status of the issue (open/acknowledged/closed)
<code>summary</code>	Summary of the status for the issue
<code>description</code>	Text description of the issue as reported
<code>rating</code>	Importance rating of the issue
<code>lat</code>	Latitude of the issue as reported
<code>lng</code>	Longitude of the issue as reported
<code>issue_address</code>	Address of the issue as reported
<code>created_at</code>	Date and time when issue report was created
<code>acknowledged_at</code>	Date and time when issue report was acknowledged by city
<code>closed_at</code>	Date and time when issue report was closed by city
<code>reopened_at</code>	Date and time when issue report was reopened, if it was
<code>updated_at</code>	Date and time when issue report was last updated
<code>shortened_url</code>	Shortened URL of the issue report
<code>video_url</code>	URL for the video of the issue, if provided
<code>image_full</code>	Image of the issue as reported
<code>image_square_100x100</code>	Square version of the image of the issue
<code>representative_image_url</code>	A representative image of the issue, if no actual image was submitted
<code>issue_type</code>	Type of issue
<code>url</code>	URL to the report of the issue
<code>html_url</code>	URL to the report of the issue in HTML format
<code>comment_url</code>	URL to the comments on the issue
<code>flag_url</code>	URL to the flag for the issue
<code>close_url</code>	URL to the closing report of the issue
<code>open_url</code>	URL to the opening report of the issue
<code>reporter_id</code>	Issue reporter's unique ID number
<code>reporter_name</code>	Name of the issue reporter
<code>reporter_wittytitle</code>	Username/witty name of the issue reporter
<code>reporter_role</code>	Issue reporter's role in the city, if any
<code>reporter_civicpoints</code>	Number of civic points the issue reporter has, if any
<code>reporter_avatar_full</code>	Chosen avatar of the issue reporter
<code>reporter_avatar_square</code>	Square version of the avatar

**See Also**

[list\\_issue\\_types](#) [get\\_issues\\_by\\_date](#) [get\\_city\\_issues](#)

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get\_specific\_issue      *Query information about a given issue*

---

**Description**

Returns all information about a specific issue, specified by its ID number.

**Usage**

```
get_specific_issue(issue_id)
```

**Arguments**

issue\_id      The unique ID number of the requested issue.

**Value**

issue_id	Unique ID number for the given issue
status	Status of the issue (open/acknowledged/closed)
summary	Summary of the status for the issue
description	Text description of the issue as reported
rating	Importance rating of the issue
lat	Latitude of the issue as reported
lng	Longitude of the issue as reported
issue_address	Address of the issue as reported
created_at	Date and time when issue report was created
acknowledged_at	Date and time when issue report was acknowledged by city
closed_at	Date and time when issue report was closed by city
reopened_at	Date and time when issue report was reopened, if it was
updated_at	Date and time when issue report was last updated
shortened_url	Shortened URL of the issue report
video_url	URL for the video of the issue, if provided
image_full	Image of the issue as reported
image_square_100x100	Square version of the image of the issue
representative_image_url	A representative image of the issue, if no actual image was submitted
issue_type	Type of issue

url	URL to the report of the issue
html_url	URL to the report of the issue in HTML format
comment_url	URL to the comments on the issue
flag_url	URL to the flag for the issue
close_url	URL to the closing report of the issue
open_url	URL to the opening report of the issue
reporter_id	Issue reporter's unique ID number
reporter_name	Name of the issue reporter
reporter_wittytitle	Username/witty name of the issue reporter
reporter_role	Issue reporter's role in the city, if any
reporter_civicpoints	Number of civic points the issue reporter has, if any
reporter_avatar_full	Chosen avatar of the issue reporter
reporter_avatar_square	Square version of the avatar

**See Also**

[get\\_city\\_issues](#)

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list\_issue\_types      *Query issue types in a given location*

---

**Description**

Returns all issue types in use in the specific location, specified either by coordinates or by name/address.

**Usage**

```
list_issue_types(city = NULL, lat = NULL, long = NULL, limit = 100)
```

**Arguments**

city	A written description of the location for which issue types should be returned. If city is specified, lat/long should not be.
lat	Latitude of coordinates, specified instead of city.
long	Longitude of coordinates, specified instead of city.
limit	Number of items to return. Defaults to 100.



**Value**

title	Category of issue
organization	Organization handling this type of requests in this location
url	URL to this category of issues
potential_duplicate_issues_url	URL to possible duplicates in this category of issues

**See Also**

[list\\_places](#)

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list_places	<i>Query sub-city neighborhoods in which issues can be reported.</i>
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**Description**

Returns a list of sub-city neighborhoods where citizens can report issues.

**Usage**

```
list_places(startingpoint, limit = 100)
```

**Arguments**

startingpoint	Starting point around which the names of sub-city locations will be returned.
limit	The maximum number of location names to be returned.

**Value**

id	Unique place id
name	Name of sub-city neighborhood/location
url_name	URL for
county	County where the location is
state	State where the location is
place_type	Type of location (city, county, neighborhood)
url	URL for
html_url	
html_report_url	
type	
lat	Latitude of coordinates for location
lng	Longitude of coordinates for location

**See Also**[list\\_issue\\_types](#)**Examples**

```
list_places("Boston, MA", limit = 5)

## Returns:
# id          name          url_name      county      state      place_type
# 1 28632      Central central_suffolk  Suffolk      MA Neighborhood
# 2 72870      Downtown downtown_boston  Downtown      MA Neighborhood
# 3 72869      North End northend_boston  North End      MA Neighborhood
# 4 72838      Beacon Hill beacon_hill      Massachusetts Neighborhood
# 5 28631      East Cambridge east-cambridge  Middlesex      MA Neighborhood
# url          html_url
# 1 https://seeclickfix.com/api/v2/places/28632 https://seeclickfix.com/central_suffolk
# 2 https://seeclickfix.com/api/v2/places/72870 https://seeclickfix.com/downtown_boston
# 3 https://seeclickfix.com/api/v2/places/72869 https://seeclickfix.com/northend_boston
# 4 https://seeclickfix.com/api/v2/places/72838 https://seeclickfix.com/beacon_hill
# 5 https://seeclickfix.com/api/v2/places/28631 https://seeclickfix.com/east-cambridge
# html_report_url type      lat      lng
# 1 https://seeclickfix.com/central_suffolk/report Point 42.35854 -71.05931
# 2 https://seeclickfix.com/downtown_boston/report Point 42.35630 -71.05707
# 3 https://seeclickfix.com/northend_boston/report Point 42.36534 -71.05325
# 4 https://seeclickfix.com/beacon_hill/report Point 42.35716 -71.06791
# 5 https://seeclickfix.com/east-cambridge/report Point 42.36833 -71.07928
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